

Preparing for The Future of Digital Quality

Presented By:

Will Stabler, *Executive Vice President, Payer Solutions* – **GeBBS Healthcare Solutions**
Anna Carley, RHIT, *Senior Director-CRM, Payer Solutions* – **GeBBS Healthcare Solutions**
Michael Klotz, *Managing Consultant* – **MK Advisory Services, LLC**





THE RISE
ASSOCIATION

We are a network of health care professionals addressing the challenges posed by the emerging landscape of value-based care and government health care reform.

OUR MISSION

Our mission is to provide a community for like-minded professionals to come together for networking, education, and industry collaboration to stay ahead and advance their careers.

ONE ASSOCIATION
THREE COMMUNITIES



LEARN MORE AT THE [RISEHEALTH.ORG/MEMBERSHIP](https://risehealth.org/membership)

Discussion Board

[Dashboard](#) [Log out](#)

Select your community

Quality & Revenue

Search posts

SEARCH

Risk Adjustment

SEE ALL

Post

Replies

July 15, 2021 Meeting Notes: HCC Coding User Group #3
started by Tracy Anderson 10 days ago

22

Current Trends and Topics: What keeps you up at night?
started by Marina Adamsky 14 days ago

8

Strategies for RADV Audit Success with a Remote Team
started by Tim Hart 29 days ago

4

NEW POST

Quality & Stars

SEE ALL

Post

Replies

Breaking news: CMS finalizes telehealth, ESRD changes to Medicare Advantage
started by Ilene MacDonald 440 days ago

2

The impact of COVID-19 on Quality and Stars
started by Ilene MacDonald 489 days ago

12

ASK YOUR QUESTIONS IN OUR DISCUSSION BOARD

Discussion Points

- ❖ What is Digital Quality?
- ❖ How did we get here?
- ❖ When will this transition occur?
- ❖ Health plan example
- ❖ Why do we care?
- ❖ How do we get started and who all is affected?

Poll 1: How much do you think you know about Digital Quality?

- Zero
- Basics
- Conversationalist
- Expert

Digital Quality



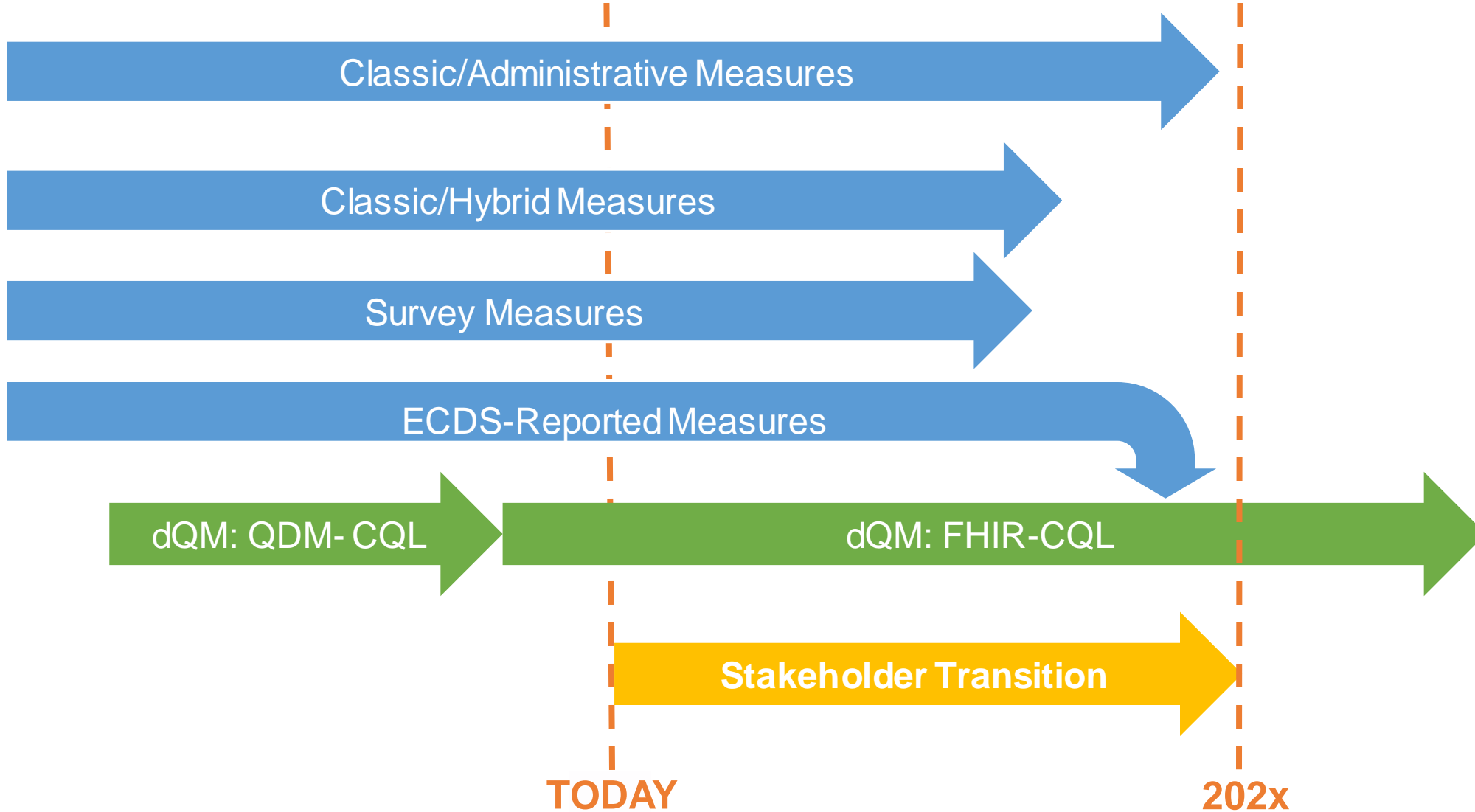
Why? – Better Measures

- Meaningful Measures 2.0 ...
- Better Outcomes
- Faster Decisions
- Learning Health Systems
- Lower Costs (of Care)

How? – Technology Adoption

- FHIR-CQL Measures
- Structured, Standards-Based Data
- Streamlined Data operations
- Simplified Data Validation & Audits
- Streamlined Reporting

HEDIS Evolution to dQMs



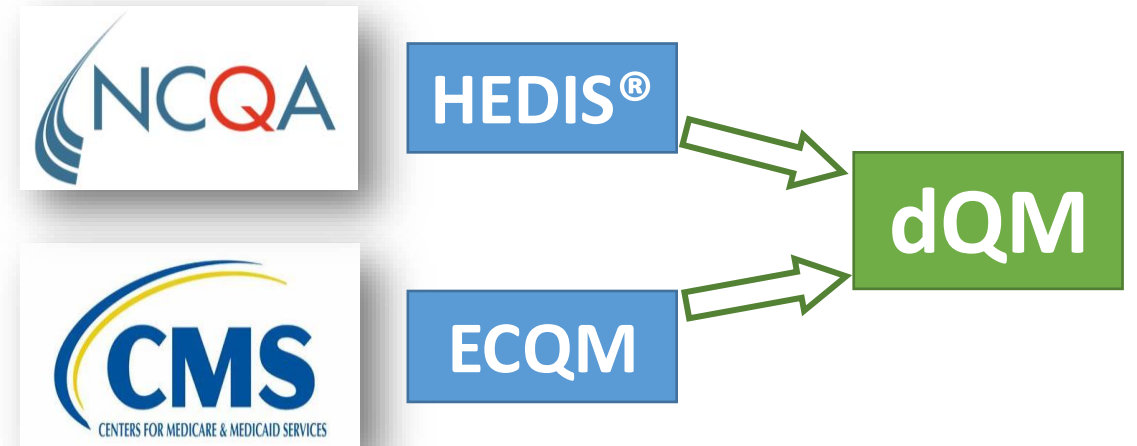
Drivers of Adoption

- Certainty
- Operational Advantages
- Financial Benefits
- Implementation Timelines
- Compliance Deadlines

Electronic Clinical Data Systems (ECDS)

Data Categories:

- Electronic health record (**EHR**)/
personal health record (**PHR**)
- Health information exchange
(**HIE**)/clinical **registry**
- Case management system
- Administrative



Interoperability: Regulations & Standards Drive Transformation



Rules (finalized 2020):

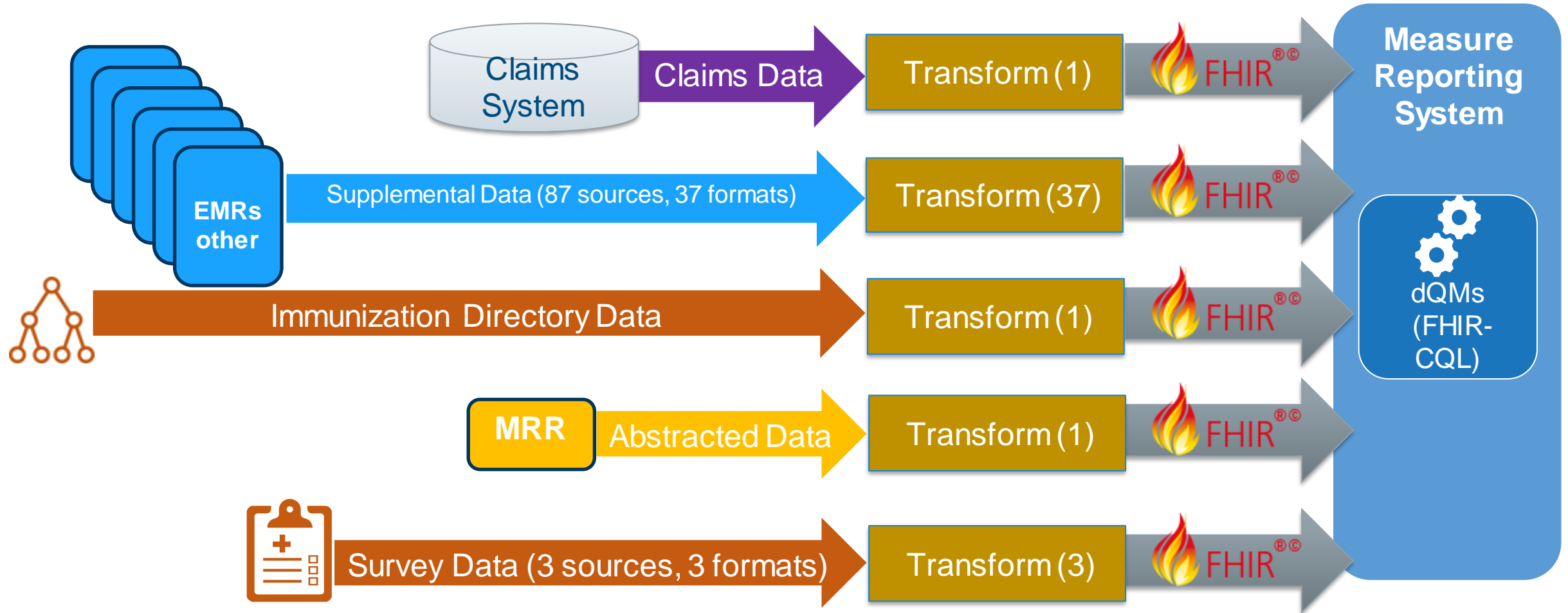
- ✓ Technology (APIs)
- ✓ Data Sets
- ✓ No Data Blocking
- ✓ Allowable Fees



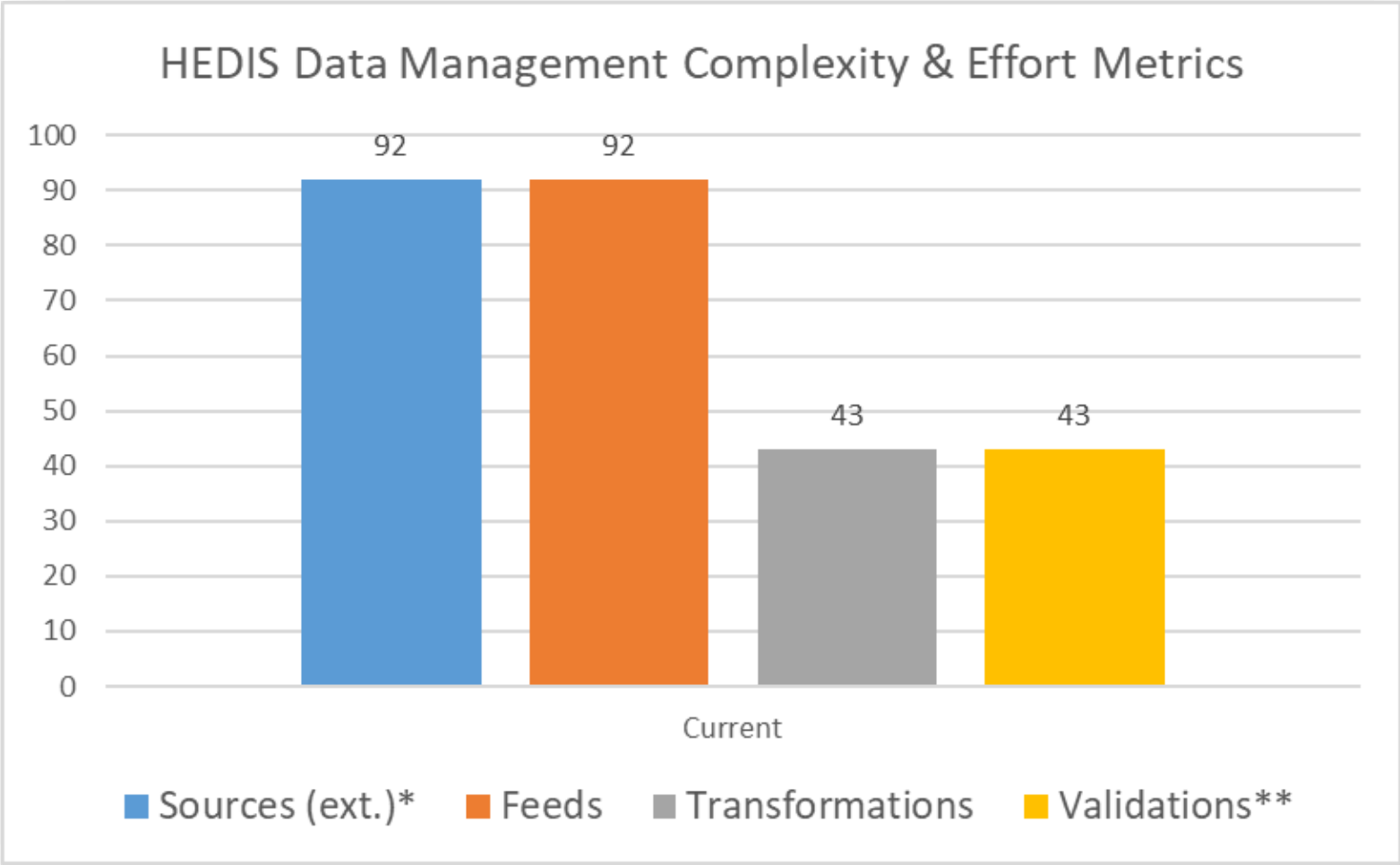
Poll 2: How much do you know about FHIR?

- Zero
- Basics
- Conversationalist
- Expert

dQM Scenario – Typical Payer – Baseline

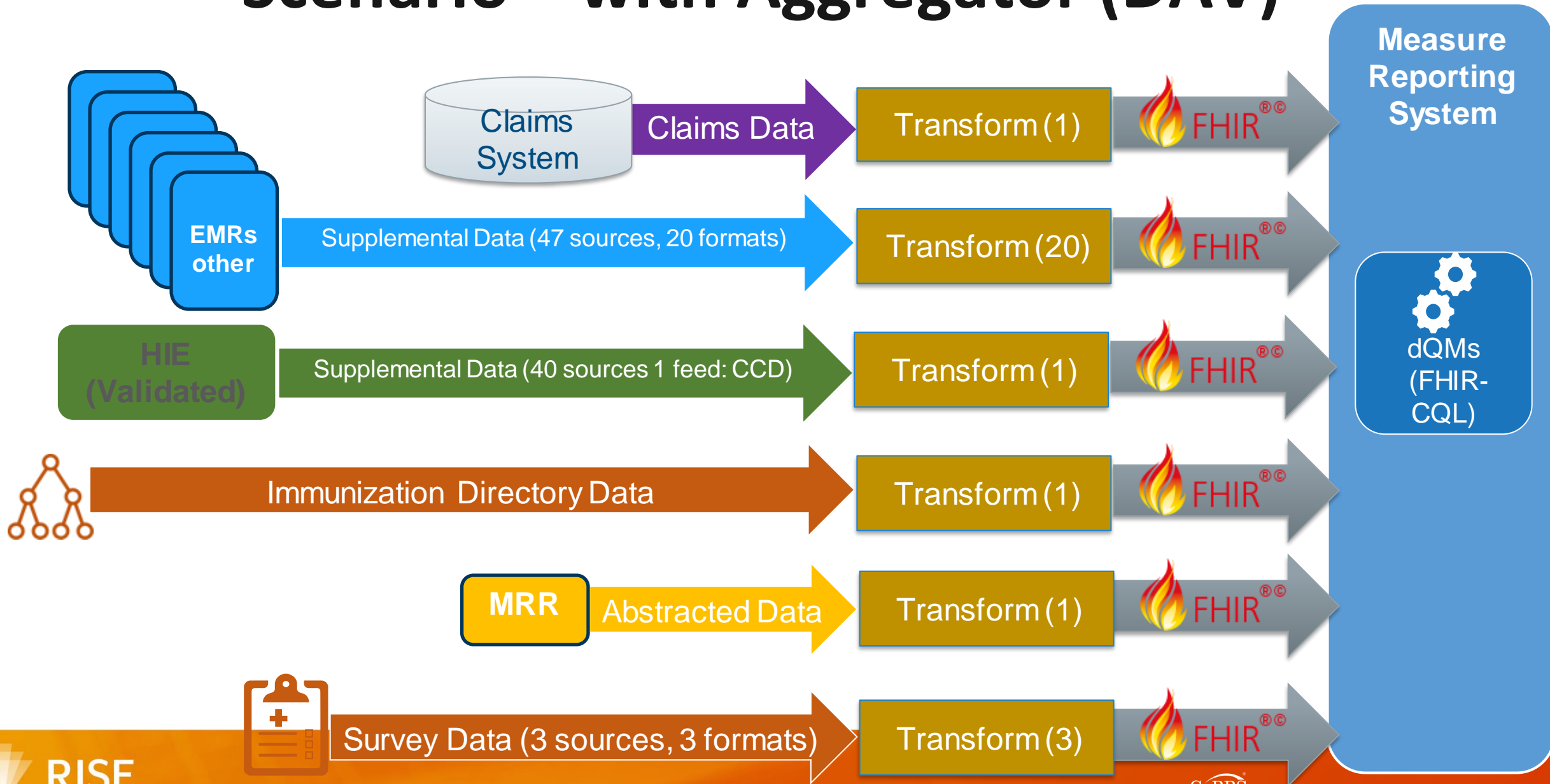


Scenario – Baseline

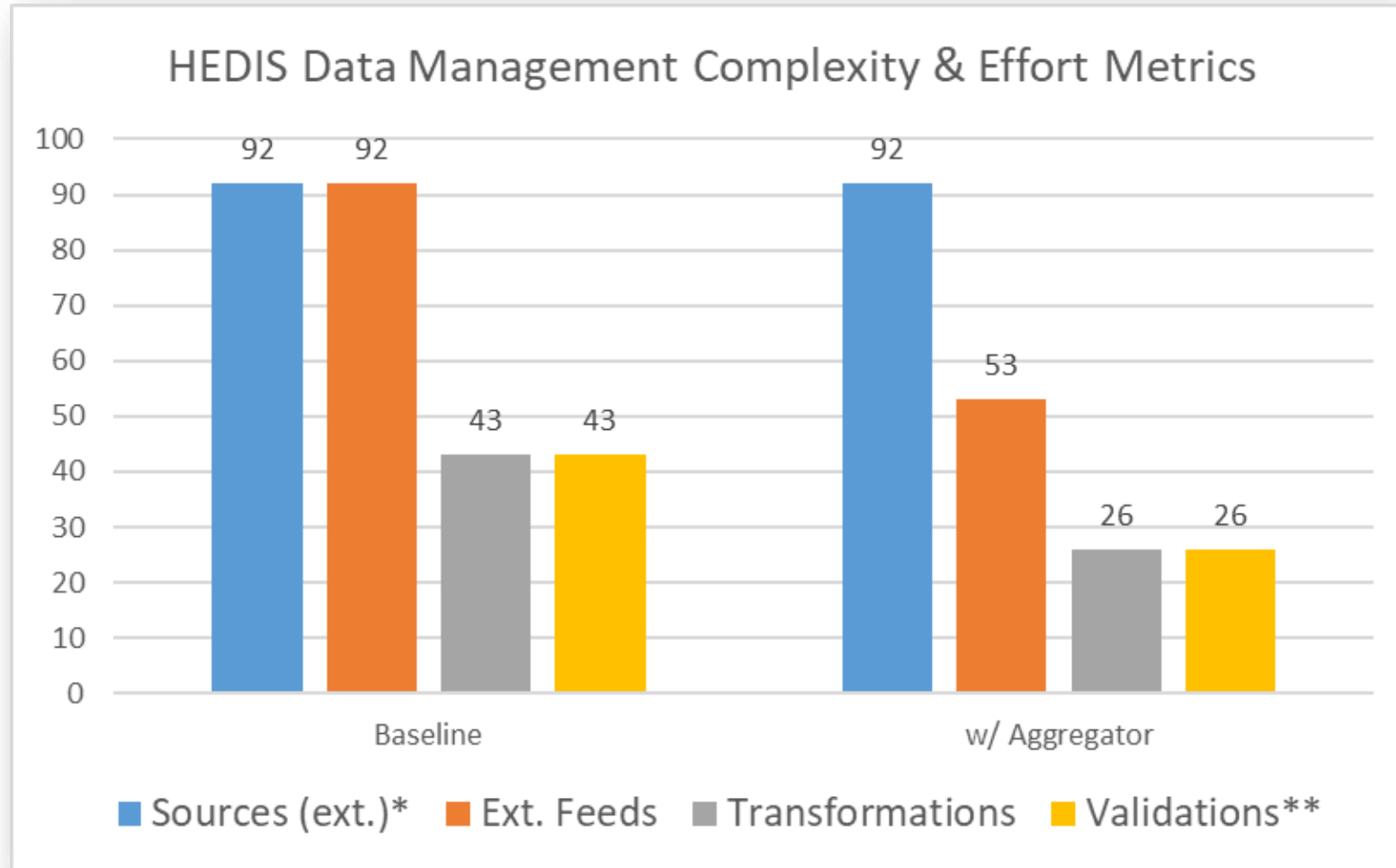


*... sources that need to be actively managed

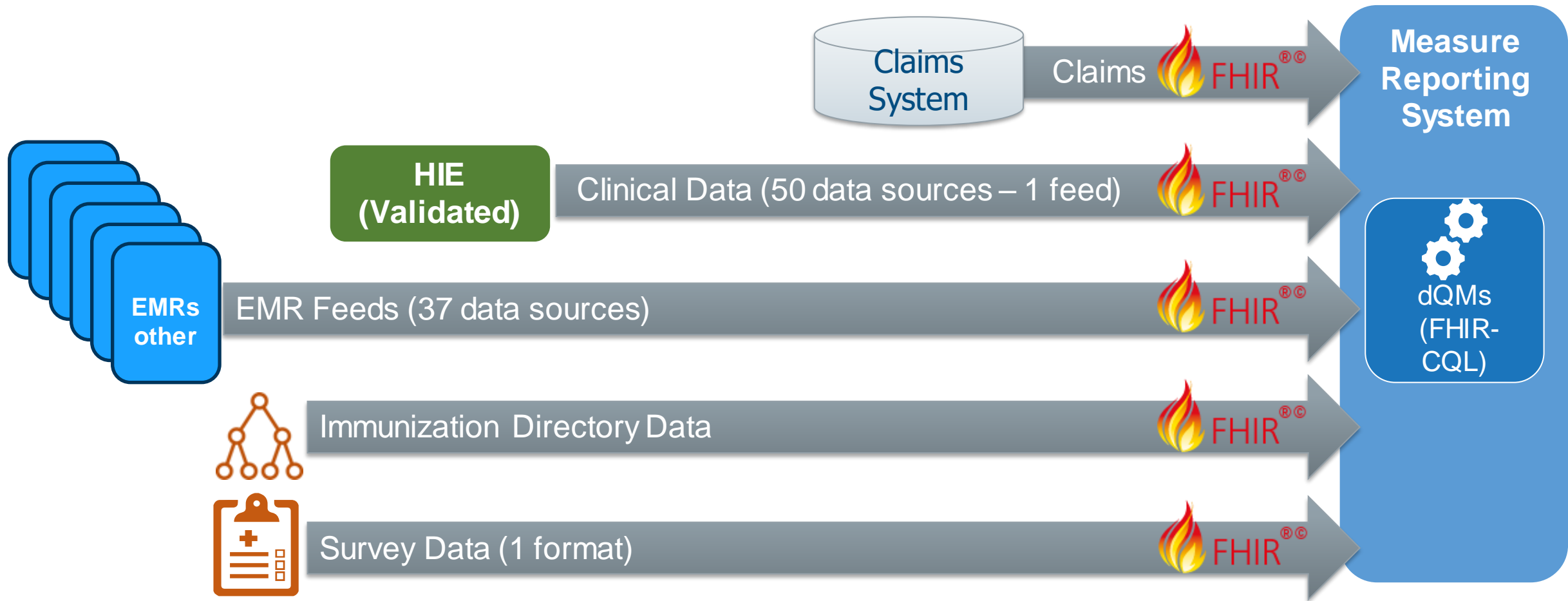
Scenario – with Aggregator (DAV)



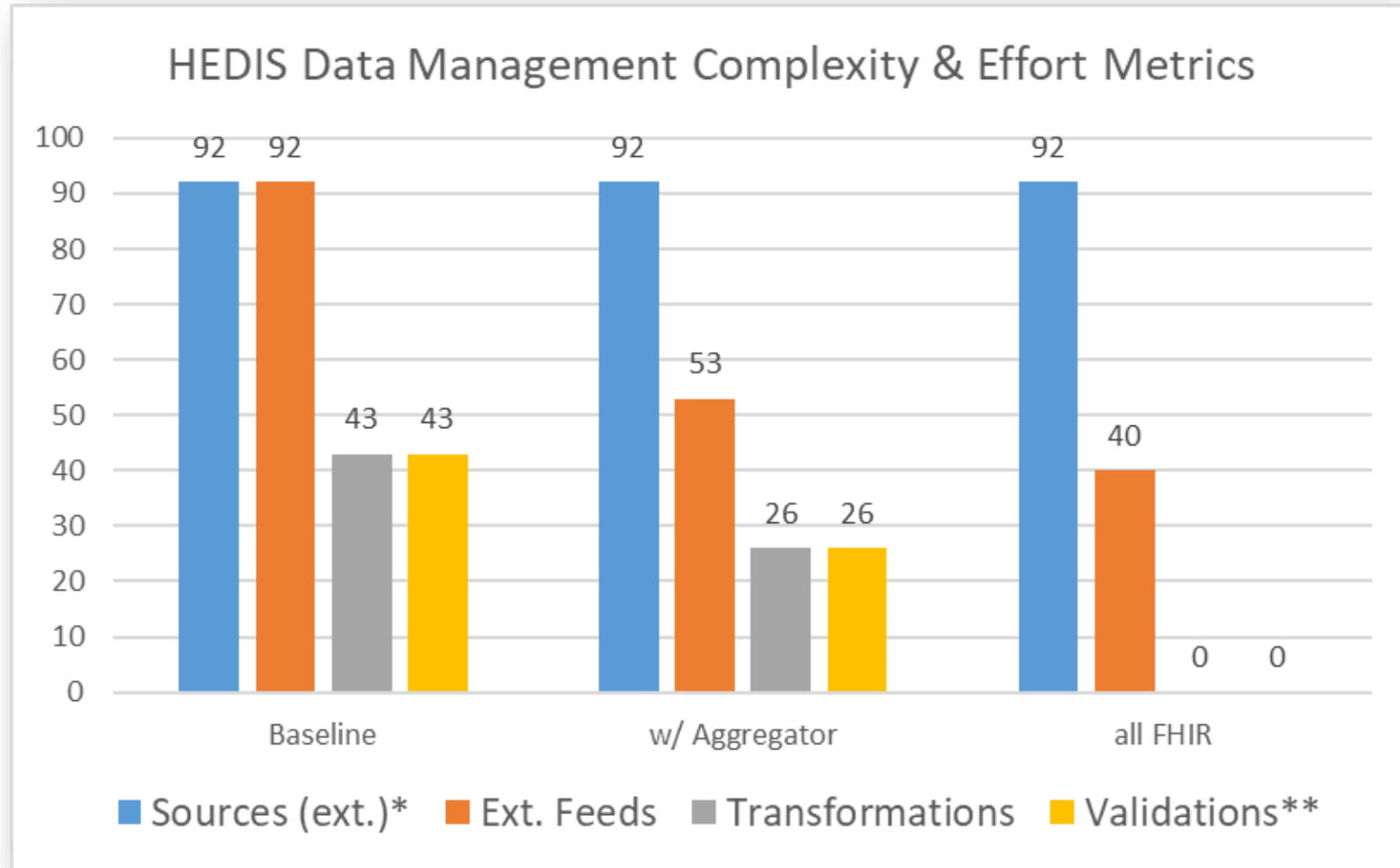
Scenario – with Aggregator (DAV)



Scenario – All FHIR-Enabled Sources



Scenario – All FHIR-Enabled Sources



Transitioning to FHIR

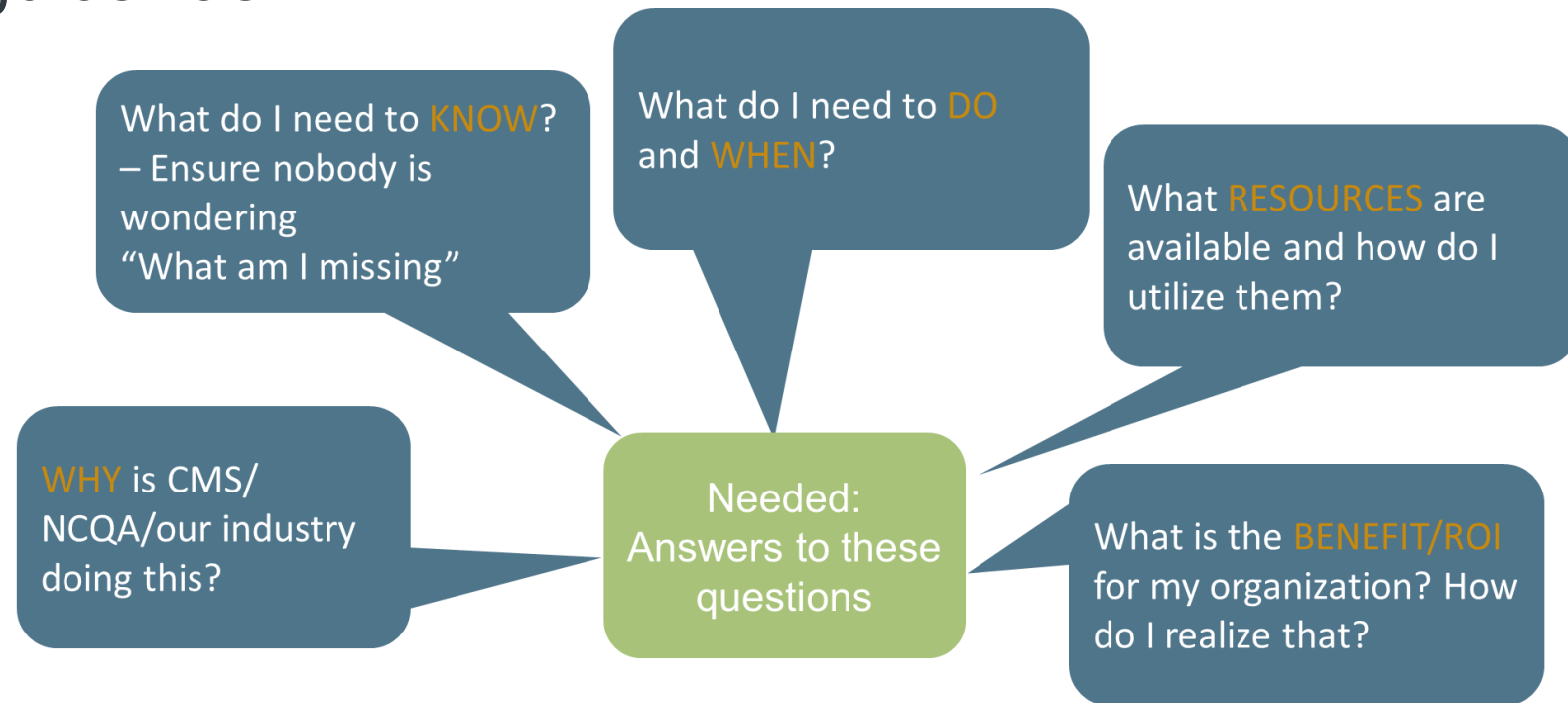
– Business Case



NCQA's Digital Quality Transition Playbook

A community-based online resource with the following:

- Stakeholder-specific guidance
- Information & training
- Planning & tracking
- Tools & best practices



Stakeholders



Organization Types

- NCQA
- Providers
- Payers
- Plan Sponsors
- Content and Knowledge Sources
- Standards & Policies



Workstreams

- Quality Reporting
- Quality Operations
- Data Operations
- Playbook

RISE is the premier community for health care professionals who aspire to meet the extraordinary challenges posed by the emerging landscape of accountable care and government health care reform.



JOIN THE RISE ASSOCIATION

a virtual community of professionals just like you who are ready and willing to share insights



DISCOVER THE RISE INSTITUTE

now bringing new solutions such as eLearning, onsite training and certification



CHECK OUT THE RISE TALENT HUB

a job board for professionals in the government health care reform space



ATTEND A LIVE RISE EVENT

check out our upcoming schedule of conferences covering every topic in the Medicare Advantage space

Thank You for Joining Us Today!

Questions? Please Contact:

Will Stabler

will.stabler@gebbs.com



THANK YOU