

Achieving Program Success by Measuring What Matters

Presented By:

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THE RISE
ASSOCIATION

We are a network of health care professionals addressing the challenges posed by the emerging landscape of value-based care and government health care reform.

OUR MISSION

Our mission is to provide a community for like-minded professionals to come together for networking, education, and industry collaboration to stay ahead and advance their careers.

ONE ASSOCIATION
THREE COMMUNITIES



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Discussion Board

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Quality & Revenue

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Replies

July 15, 2021 Meeting Notes: HCC Coding User Group #3
started by Tracy Anderson 10 days ago

22

Current Trends and Topics: What keeps you up at night?
started by Marina Adamsky 14 days ago

8

Strategies for RADV Audit Success with a Remote Team
started by Tim Hart 29 days ago

4

NEW POST

Quality & Stars

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Breaking news: CMS finalizes telehealth, ESRD changes to Medicare Advantage
started by Ilene MacDonald 440 days ago

2

The impact of COVID-19 on Quality and Stars
started by Ilene MacDonald 489 days ago

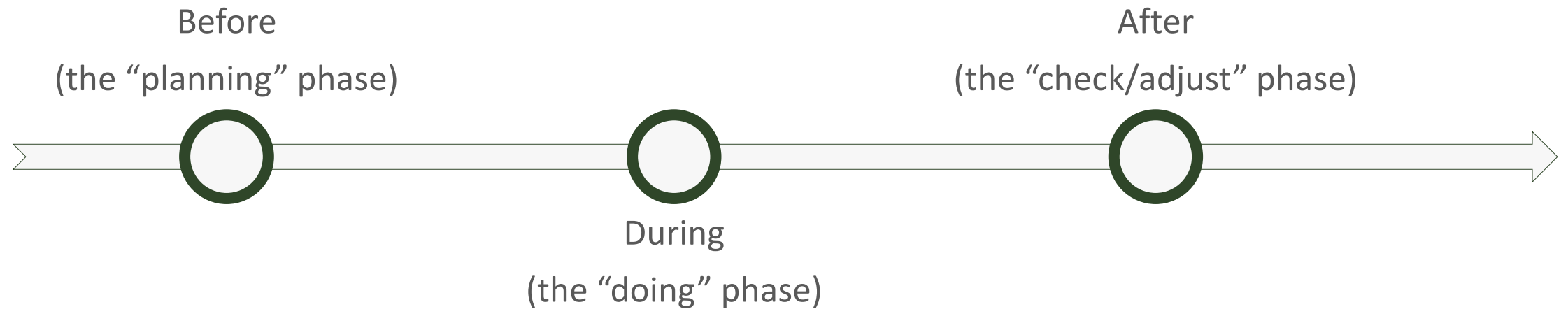
12

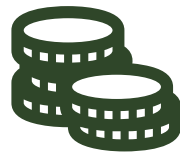
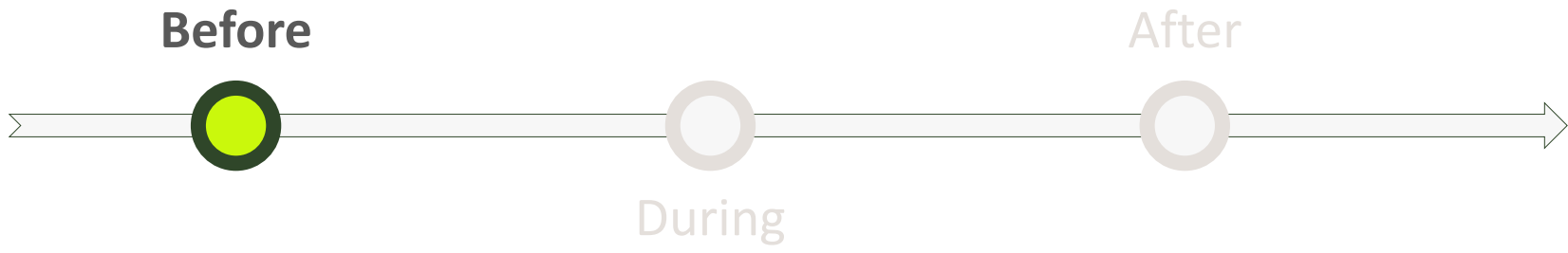
ASK YOUR QUESTIONS IN OUR DISCUSSION BOARD

The Key to Every Effective Key Performance Indicator



Measurement Meets Action





Planning, Budgeting,
Pricing



Re-assessing goals



Partnering & Innovating
with other departments



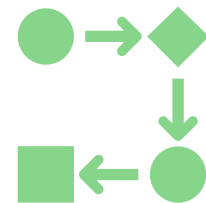
Reacting to changing
enrollment



Monitor Execution

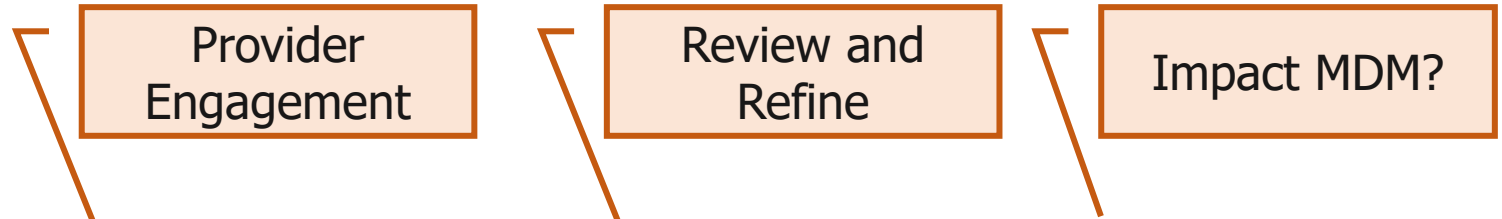


Measure Progress



Data Reconciliation

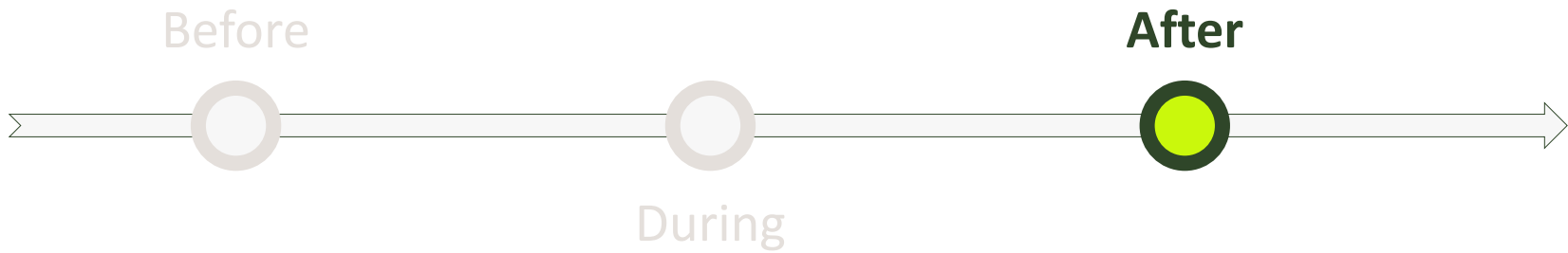
Continuous Monitoring of Program



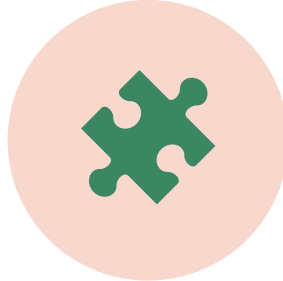
Practice Name	BPA Count	BPA Touch Rate	Agree Accepted	Disagree	Resolved in Problem List	Deferred	Need More Info	BPA No Touch
Summary			Action Results					
All Practices Receiving BPAs	50,000	77.5%	68.7%	14.9%	2.2%	10.8%	3.4%	22.5%
Practice Summary >>>>	1,393	48.2%	51.0%	20.4%	1.2%	24.9%	2.5%	51.8%
Provider Summary								
Provider 1	344	95.9%	35.9%	20.9%	0.0%	43.2%	0.0%	4.1%
Provider 2	268	66.7%	53.6%	12.5%	1.8%	29.5%	2.6%	33.3%
Provider 3	212	45.5%	45.1%	21.6%	0.0%	21.6%	11.7%	54.5%
Provider 4	194	60.6%	52.6%	22.8%	3.5%	19.3%	1.8%	39.4%
Provider 5	188	52.3%	43.5%	2.2%	2.2%	50.0%	2.1%	47.7%
Provider 6	187	49.4%	44.2%	51.2%	2.3%	2.3%	0.0%	50.6%
Target Action Rate >>>		≥75%						

BPA = Best Practice Alerts
MDM = Medical Decision Making

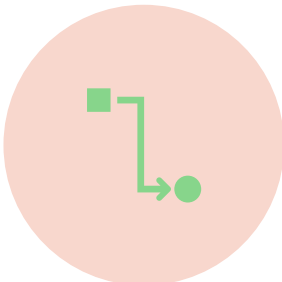
For illustrative purposes only



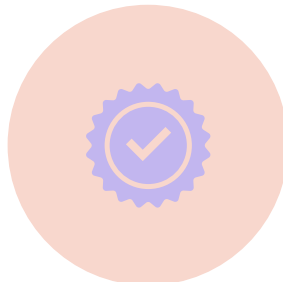
Assess Financial Impact



Analyze Unexpected Outcomes



Assess other Program Impacts



Monitor Compliance

Key Takeaways

- Frequently re-visit your monitoring strategy
- Ensure your measurements align with your goals
- Expand your measurements beyond ROI (e.g. compliance, outcomes)
- Surround yourself with people asking the right questions

THANK YOU

