

Planning Your HEDIS® Project for MY2021

How to Set Your Team Up for Success in a Year of Change

Presented By:

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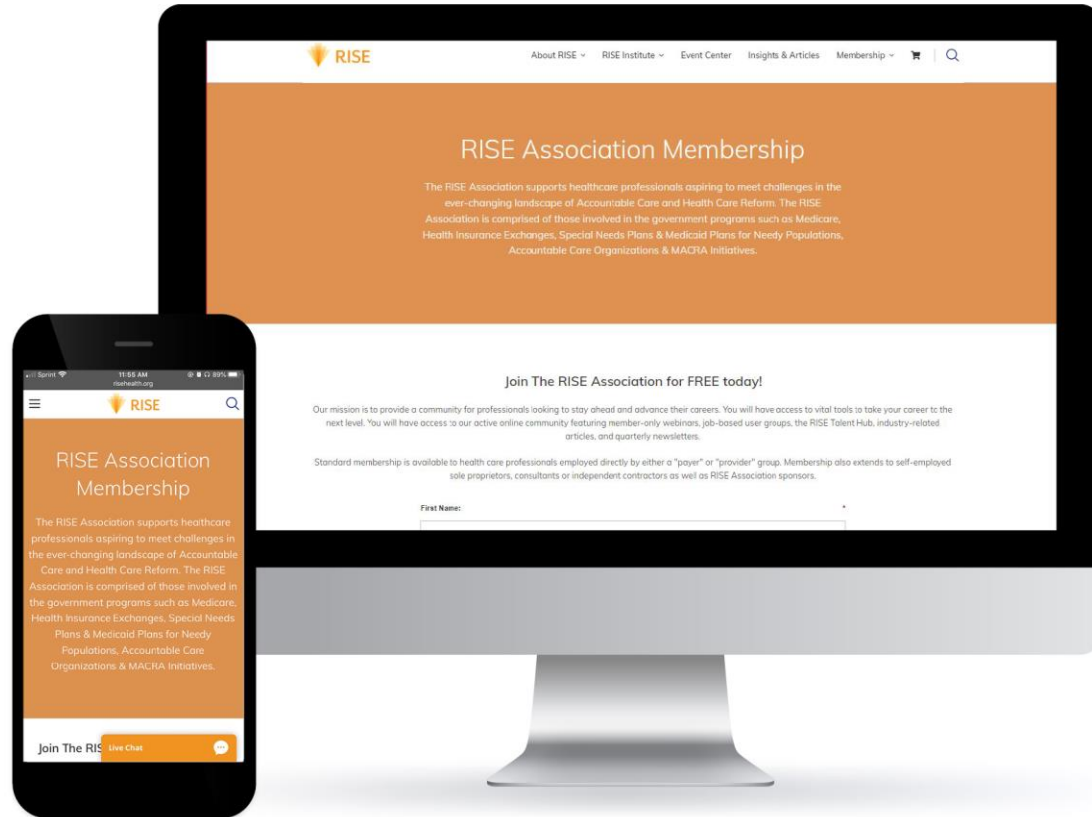
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Agenda

Organizing Your Quality Program for Success

Certification Timeline Changes

MY2021 Measure Updates

Key Considerations for MY2021

Best Practices and Strategies for Maximizing HEDIS Rates

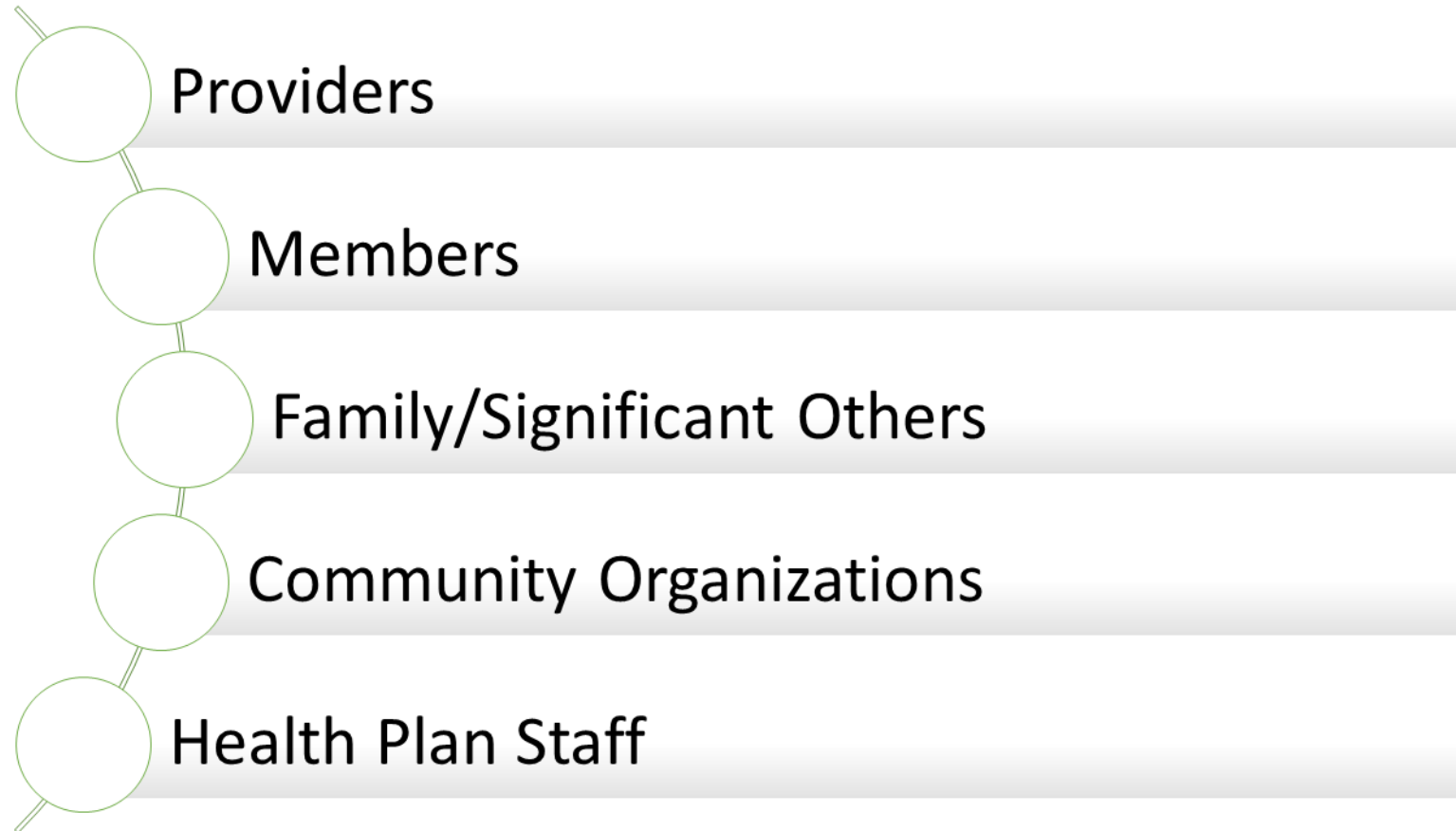
Planning for MY2021 and Beyond

Organizing Your Quality Program for Success

- Key Components of Your Quality Program
 - Internal and External Stakeholders
 - Alignment with Organizational Strategy
 - Robust Data and Analytics

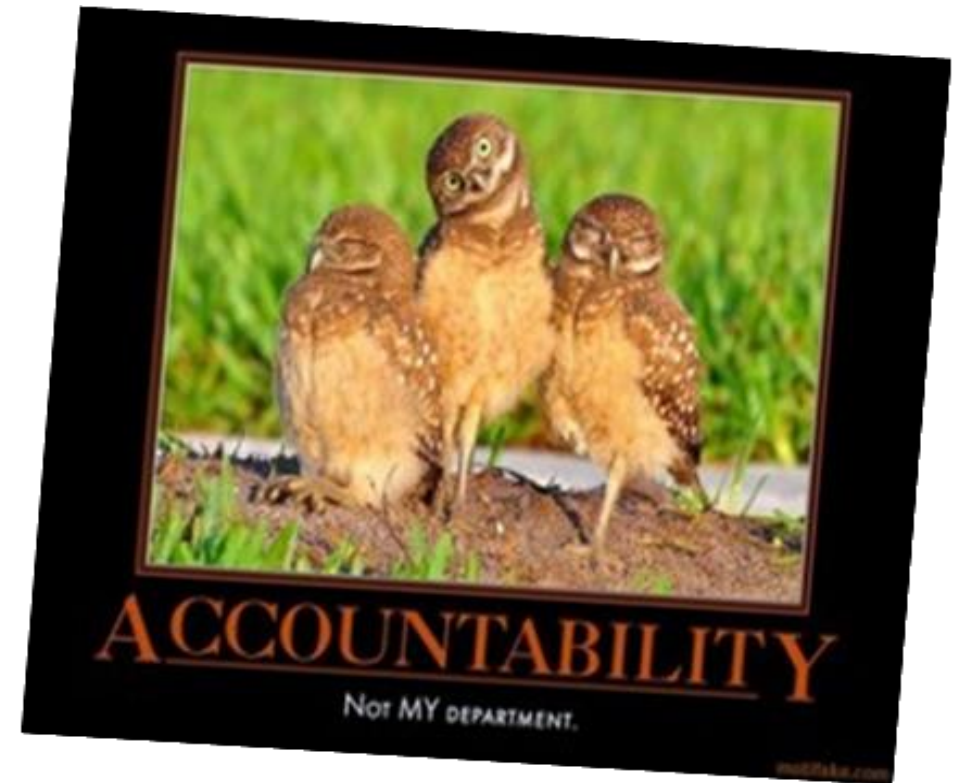


Identify and Engage Stakeholders

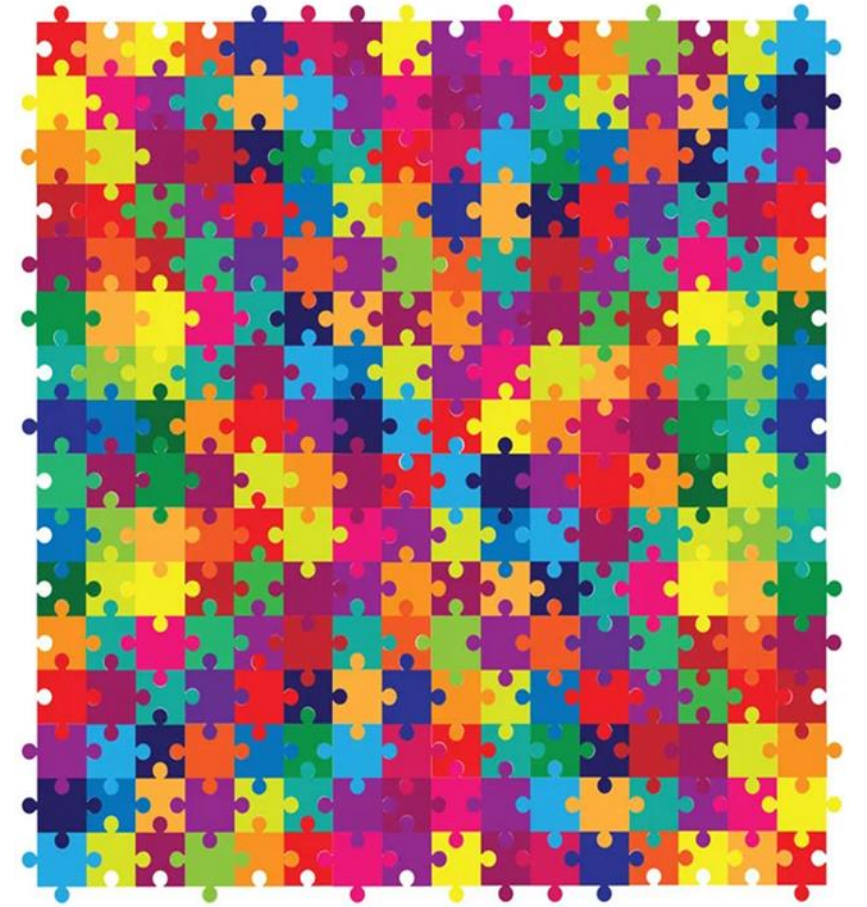


Align with Organizational Strategy

- Leadership Support
- Shared Goals Across the Organization



Robust Data and Analytics



Certification Timeline Changes

MY2020-MY2021: Released 7/1/2020

- MY2020:
 - Followed “normal” certification timeline
 - Updates released 10/1/2020; all measures certified by 2/15/2021
- MY2021:
 - Final specification updates: 3/31/2021
 - Certification of all measures and systematic sampling: 10/1/2021
 - Certification of survey sample: 12/15/2021



MY2022: Will be released 8/1/2021

- Will follow new certification timeline
- Final specification updates: 3/31/2022
- Certification of all measures and systematic sampling: 7/1/2022

MY2021 Measure Updates

Retired Measures:

- Disease Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis
- Enrollment by State
- Total Membership
- Childhood Immunization Status (Combo rates 2, 4, 6, 8, & 9)
- Plan All Cause Readmissions: 18-64 Medicare Skilled Nursing Facility reporting
- Enrollment by Product Line: Binary gender stratifications

MY2021 Measure Updates

- Comprehensive Diabetes Care (Admin numerator change)
- Pharmacotherapy Management of COPD Exacerbation (- bronchodilator)
- Use of Imaging Studies for Low Back Pain (req'd exclusions)
- Use of Opioids at High Dosage (several +/- medications)
- Plan All Cause Readmissions

Key Considerations for MY2021

- Survey and Audit Timelines are Unchanged
- Develop a plan for prospective data runs
- Assess the need to update your contract based on the certification timeline changes
- Talk with your auditor about the plan for reviewing preliminary rates
- Use supplemental data in prospective measure calculations to anticipate rate improvements

Best Practices and Strategies

Work Closely with Your HEDIS Certified Vendor:

- Communicate changes to claims, provider, enrollment or other systems
 - Review data mapping and logic changes
 - Review changes to data sources
- Review custom or state reporting requirements, including survey reporting

Best Practices and Strategies

Medical Record Review (MRR) Project

- Review your chase logic to identify opportunities for improvement
- Assess reports to:
 - Ensure you have the information needed to manage the day-to-day project
 - Report to senior leadership
- Review chart retrieval and abstraction tool configuration for process improvement
- Assess the impact of COVID on your MY2020 project

Best Practices and Strategies

Supplemental Data

- Assess potential new supplemental sources in collaboration with your HEDIS-certified vendor and auditor
 - Identify key tasks to support use of new source for HEDIS
 - Gather documentation, file formats, mapping, additional IT resources
 - Initiate Roadmap Section 5
 - Discuss potential mapping or logic changes to support intake of data
 - Conduct internal PSV to ensure data meets audit criteria
 - Develop testing plan in partnership with your HEDIS-certified vendor

Planning for MY2021 and Beyond

Continued evaluation of strategy and timeline for electronic data submission for HEDIS

Health Equity reporting (direct and indirect)

New measures:

Deprescribing Benzodiazepines in Older Adults

Antibiotic Utilization for Respiratory Conditions

Advanced Care Planning

Planning for MY2021 and Beyond

Retired Measures:

Antibiotic Utilization

Care for Older Adults: Advance Care Planning

Comprehensive Diabetes Care: Medical Attention for Nephropathy and Hgb A1c Testing

Revisions:

Comprehensive Diabetes Care: Stand alone measures A1c control, eye exam and blood pressure

Acute Hospital Utilization

Planning for MY2021 and Beyond

Revisions (cont.)

Identification of Alcohol and Other Drug Services

Mental Health Utilization

Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence

Follow Up after Emergency Department Visit for Alcohol and Other Drug Dependence

Use of Imaging Studies for Low Back Pain

THANK YOU

